



# Diamond Series Warranty

By Leisure Bay Manufacturing, Inc.



## LIFETIME STRUCTURAL SHELL WARRANTY

Leisure Bay Manufacturing, Inc. ("Leisure Bay") warrants the Diamond Series spa shell structure against the loss of water through the Black Diamond Tri-Matrix shell due to defects in materials and workmanship for as long as the spa is owned by the original purchaser. In the case of a structural shell defect, Leisure Bay will, at its option, repair or replace the spa shell. If Leisure Bay decides to replace the spa shell, it will supply purchaser a shell of equal or greater value that is then manufactured by Leisure Bay.

## 10-YEAR ACRYLIC SURFACE WARRANTY

Leisure Bay warrants the Diamond Series interior acrylic spa surface against blisters, cracks or delamination resulting from a defect in the acrylic surface material for a period of ten years from the date of purchase by the original purchaser.

## LIFETIME UNITIZED FRAME SUPPORT WARRANTY

Leisure Bay warrants the Diamond Series unitized frame and internal structure to remain free from defects in materials and workmanship for as long as the spa is owned by the original purchaser.

## 5-YEAR DURA-LIFE CABINET WARRANTY

Leisure Bay warrants the Diamond Series Dura-Life Cabinet panels against defects in material and workmanship for a period of five years from the date of purchase to the original purchaser. This warranty specifically covers the structural integrity of the panels (exclusive of surface finish). The surface finish is warranted to be free from defects at the time of delivery. Weathering of the surface finish will occur naturally over time and is not considered a defect. Refer to the Owner's Manual for maintenance instructions.

## 5-YEAR PLUMBING WARRANTY

Leisure Bay warrants the Diamond Series plumbing manifolds, fittings, and parts to be free of defects in materials and workmanship for a period of five years from the date of purchase to the original purchaser.

## 5-YEAR EQUIPMENT WARRANTY

Leisure Bay warrants the Diamond Series electrical equipment and components to be free of defects in materials and workmanship for a period of five years from the date of purchase to the original purchaser.

## WARRANTY PERFORMANCE

In the event of a defect covered under the terms of this Limited Warranty, the spa owner must provide the selling dealer with notice of any warranty claim, along with a copy of the original purchase receipt indicating the date of purchase, within ten (10) days of the date you discover the defect. All warranty service must be performed by an authorized service agent, or this Limited Warranty will be voided. The spa owner is required to provide adequate access to the spa for repair, replacement or inspection, and must use all reasonable means to protect the spa from further damage.

Leisure Bay or an authorized service agent will repair or replace the spa subject to the terms and conditions contained in this Limited Warranty. Except as described herein, spa owner will not be charged for the parts or labor necessary to repair the defects covered in this Limited Warranty for a period of five years from the original date of purchase. In some instances, the authorized service agent may charge you a travel charge that is not covered by this Limited Warranty. Please contact the selling dealer regarding any such charges. The spa owner is responsible for all reasonable transportation charges to move the spa or spa shell to and from the manufacturer or the authorized service agent, whichever is closer.

## LIMITATIONS AND EXCLUSIONS

This Limited Warranty applies only to Diamond Series spas sold after January 1, 2005, applies only to the original purchaser, and terminates with any transfer of ownership. This Limited Warranty is for residential use only and is not applicable to any spa used for commercial, rental, or club purposes or for any spa used outside the United States. This Limited Warranty does not cover damage resulting from abuse, misuse, or neglect, including any installation, operation, maintenance or use of the spa other than in accordance with the Owner's Manual. Damage caused by operation of the spa at water temperatures outside the range of 32 degrees F. to 120 degrees F., damage caused by dirty, clogged or calcified filters, damage caused by improper use of chemicals or cleaning agents, damage caused by improper pH balance or other improper water chemistry (allowing undissolved chemicals to lie on the surface), prolonged exposure to direct sunlight, damage caused by failure to provide even and sufficient support for the spa, are considered abuses and may invalidate this Limited Warranty. Damage caused by repairs or alterations performed by a non-authorized service agent is not covered. Failures caused by accidents, acts of God, nonstructural normal wear and tear, cosmetic blemishes, or any other causes beyond Leisure Bay's control are excluded. This Limited Warranty specifically excludes "wearable" items such as pillows, filter elements, ozonators, spa covers, incandescent light bulbs, rotating jet internals, gaskets, and pump seals. Some of these items may be covered by a separate warranty.

## DISCLAIMERS

TO THE EXTENT PERMITTED BY LAW, LEISURE BAY SHALL NOT BE LIABLE FOR LOSS OF USE OF THE SPA OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES, INCLUDING BUT NOT LIMITED TO WATER DAMAGE, THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED. Some states do not allow the exclusion or limitation or incidental or consequential damages, so the above limitations may not apply to you. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE. Some states do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights.

No agent, dealer, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. rev.190072

***This Diamond Warranty applies to S3 & G3 Series Spas Only!  
"Stereo equipment will be covered under a separate warranty"***