



**LEISUREBAYSPAS**

# Rainbow Series Warranty

*By Leisure Bay Spas*



**LEISUREBAYSPAS**

## **20 year Spa Structural Warranty**

Leisure Bay warrants the Rainbow Series spa shell structure against loss of water through the spa shell caused by defects in materials and workmanship for a period of twenty years from the date of purchase.

## **5 Year Surface Warranty**

Leisure Bay warrants the Rainbow Series interior spa surface against blisters, cracks, or delamination resulting from a defect in the surface material for a period of five years from the date of purchase.

## **5 Year Plumbing Warranty**

Leisure Bay warrants the Rainbow Series plumbing fittings to be free of defects in materials and workmanship for a period of five years from the date of purchase.

## **5 Year Equipment Warranty**

Leisure Bay warrants the Rainbow electrical equipment and components to be free of defects in materials or workmanship for a period of five years from the date of purchase according to the following pro-rated schedule: 100% coverage for one year; 50% coverage for years two through five. Pro-rated repair and/or replacement costs will be based on the existing selling prices of the part or component at that time of service.

## **5 Year Labor Warranty**

Leisure Bay warrants that any repair labor time required to perform repairs covered by the terms of this Rainbow Series warranty shall be free of charge to the purchaser for a period of five years from the date of purchase. An applicable travel charge may be assessed for warranty-related service after 180 days from the purchase date. Spas located outside the service agents normal service area may be subject to an additional mileage charge.

## **10 Year Cabinet Warranty**

Leisure Bay warrants the Rainbow Series Cabinet panels against blistering, flaking, or delaminating as a result of defects in material and workmanship for a period of ten years from the date of purchase.

## **Limitations and Exclusions**

This limited warranty applies to Rainbow Series spas sold after January 1, 2004. This limited warranty applies only to the original purchaser and terminates with any transfer of ownership.

This limited warranty does not apply to a spa used for commercial, rental, or club purposes, or for any spa used outside of the United States. The purchaser must establish the date of purchase by dated sales invoice or delivery receipt. This limited warranty does not cover damage resulting from abuse, misuse, or neglect, including any installation, operation, maintenance, or use of the spa other than in accordance with the Owner's Manual of the spa. Damage caused by operation of the spa at water temperatures outside the range of 32 degrees F. to 120 degrees F., damage caused by dirty, clogged or calcified filter cartridges, damage to the spa surface caused by improper use of chemicals to lie on the surface, damage caused by improper pH balance or other improper water chemistry, damage caused by failure to provide even and sufficient support for the spa, are considered abuses and may invalidate this Limited Warranty, damages caused by repairs or alterations performed by anyone other than an authorized service representative are not covered. Failures caused by accidents, acts of God, environmental conditions, non-structural normal wear and tear, cosmetic blemishes and other causes beyond our control are excluded.

This warranty specifically excludes "wearable" items such as pillows, filter elements, ozonators, spa covers, light bulbs, jet internals, gaskets and pump seals. Some of these items may be covered by a separate warranty.

In no event will Leisure Bay be liable for any special or consequential damages arising from the use of the spa, nor injury to any person, or any claim for damages arising from the use, installation, or repair of the spa, no injury to any person, or any claim for damages arising from the use, installation, or repair of the spa, including but not limited to, water or sewage cost, water damage to surrounding areas, rooms, furnishing, or landscaping.

Any repairs not performed by Leisure Bay Manufacturing Inc., or its agent, will render all warranties void.

## **Disclaimers**

The spa owner is required to provide adequate access to the spa for any repair or inspection. Leisure Bay shall not be liable for loss of use of the Spa or other incidental or consequential costs, expenses or damages, which may include but are not limited to water damage, or the removal of a permanent deck or other custom fixture. Under no circumstances shall we or any of our representatives be held liable for injury to any person or damage to any property, however arising. This warranty gives you specific legal rights. No agent, dealer, service company, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever.